



Microsoft Teams SIP Integration Plan

Critical Information Summary

Information about the Service:

The Service:

Microsoft Teams SIP Integration Plans are a SIP Integration solution to integrate Microsoft Teams environment with MBIT's VoIP/Carrier network. This allows you to make VOIP phone calls between Teams users, and to local, mobile, and international numbers via your Teams compatible device/s.

Accounts provided by MBIT are post-paid. Invoices are generated monthly and are billed on the 1st of each month.

All invoices are emailed in PDF format to the contact provided on sign up and can be paid via Credit Card or Bank Deposit.

Minimum Term:

All *Microsoft Teams SIP Integration Plans* have a minimum term of 12 months, per contract. The service is post-paid, billed monthly.

Should the service be cancelled prior to end of agreed term, an exit fee pertaining to remainder of term will apply.

Inclusions:

- Unlimited calls to Australian national and mobile DIDs
- 1x DID, provided by MBIT, per Teams user
- Inbound and Outbound Fax
- Inbound and Outbound SMS

Exclusions

This service does not allow for:

- SIP Trunks
- Call centres
- Auto dialers

Conditions

- This service cannot be used to call 1900 numbers, 12 numbers.
- International calling can be opened to select destinations on request.
- A credit limit applies to all accounts, as designated by MBIT, and can be adjusted if needed.
- Requires existing, managed licensed Microsoft Teams environment.



Information about Pricing

All Pricing herein includes GST

Minimum monthly charge: \$44.00 Further charges based on added hardware may apply

Call rates:

Local & STD Calls Free

Mobile Free

13/1300 27.5 cents untimed

1800 Free

SMS 11cper SMS

International Numbers Varies by destination. Please contact MBIT for the latest call rates

Phone Numbers

Regular Numbers	1300 Numbers	1800 Numbers
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No setup fee	No setup fee	No setup fee
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\$5.50 per month	\$16.50 per month	\$33.00 per month
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Maximum monthly charge:

A credit limit applies to all accounts, which can be changed at any time by contacting MBIT. The credit limit, limits the amount you are charged in the event your account, SIP or Teams device is compromised.

Other Information

Enquires, feedback and complaints:

Please call us on 1300 241 899 during business hours, or send an email to support@mbit.com.au

Telecommunications Industry Ombudsman:

We encourage you to always contact us first if you experience any problem or are unhappy. We will do our best to solve your problem during our first contact.

If you wish to contact the TIO, you can do so as follows:

Phone: 1800 062 058

Fax: 1800 630 614

Online: <http://www.tio.com.au/making-a-complaint>

More information

This is a summary only –The full features and terms for this service is available at:

<https://mbit.com.au/hpbx/features-and-terms/>