



HPBX Features

CRM Integration

Seamlessly combine your Customer Relationship Management software with HPBX for an enhanced user experience that saves time and reduces costs.

Increase Productivity

Automate processes and capture data on inbound and outbound calls within your CRM platform.

When a call is received through HPBX, the system will recognise the caller ID from within your CRM and bring up the corresponding account, open a window for note taking, and prefill data such as time, date, and duration. Collected data is then autosaved with optional recording at the conclusion of the call.

Inbound

Phone	+61401111111 (Pat Stumuller)
Duration	00:00:56
Subject	New Call
Notes	I am taking some notes...

Task
new car sale

Completed Edit Comments Change Date Create Follow-Up Task

Name Pat Stumuller Related To

Details Related

Assigned To	Aidan	Status	Completed
Subject	new car sale	Name	Pat Stumuller
Due Date	13/8/2025	Related To	
Priority	Normal		
Created By	Aidan 13/8/2025, 3:18 pm	Last Modified By	Aidan 13/8/2025, 3:51 pm
Comments	like 4wds		
Recording Link: <a href="https://www.hpbx.com.au/local/crm/recording/<...>">https://www.hpbx.com.au/local/crm/recording/<...>			

Easy Access

The synchronisation of the two systems eliminates the need for extensive manual data entry and conveniently stores information and records within your CRM where they can be accessed by all necessary staff.





HPBX Features

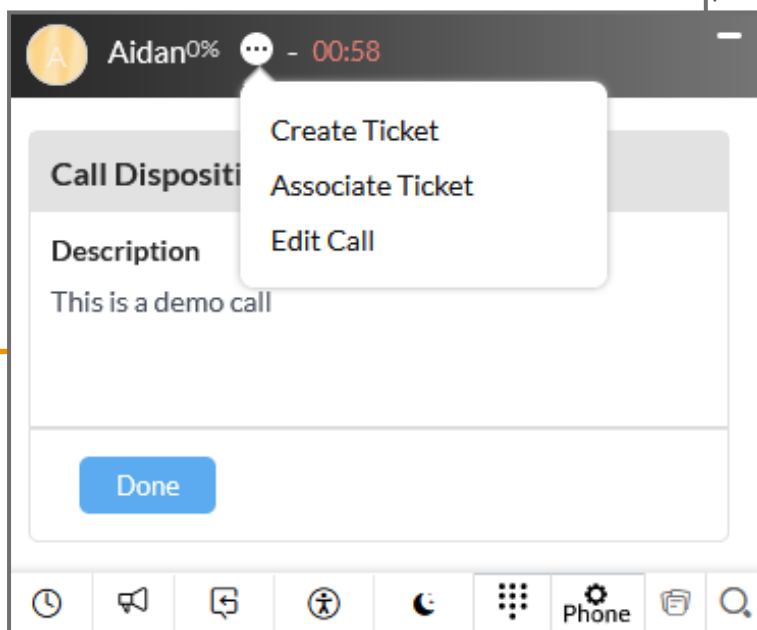
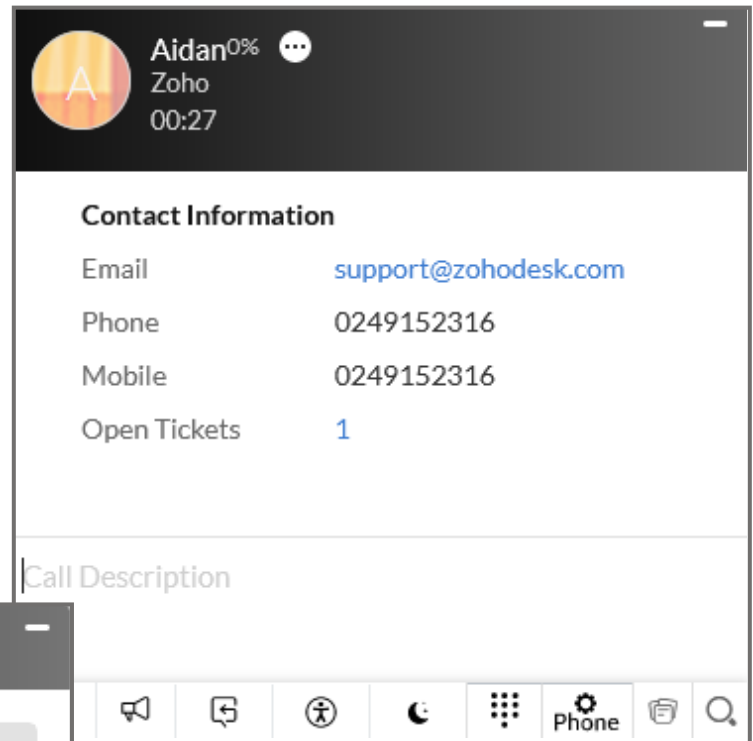
CRM Integration

Integrate HPBX with your preferred CRM software for access to enhanced functions and features.

Click to Dial

CRM Integration also facilitates handy click to dial functionality.

Calls can be made directly from your CRM platform, simply click a number to initiate a call through your HPBX account.



Platforms

Currently available for Zoho, Salesforce, Hubspot, and Pipedrive, our team are continually updating and improving our platform to ensure compatibility with the latest CRM software.

**BOOK A DISCOVERY CALL
FOR MORE INFORMATION**

 1300 241 899

